

## Privacy policy easy read for Service Users



Better Life Production Company keeps private information about the people we support



We need to keep this information, so we know how to support you



The law also says we need to keep information about the support we provide



We have a responsibility to keep your information safe



Only people who provide you support will see your information usually



We may share information with your family if you agree or if it is decided to be best for you



People who pay for your support may request to see your information



People who monitor BLPC, like CQC, may request to see your information.



We may need to share your information with others if we need to keep you safe. This may be the police or safeguarding



You should be involved in developing the information we hold about you



You can ask to see the information we hold about you at any time



You can ask the management to see this information



Or you can email  
[info@weareblpc.co.uk](mailto:info@weareblpc.co.uk)



We will acknowledge receipt in 3 days and answer within 14 days.

